



Clay Tablet Application for Eloqua

## Setup Guide

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## 1 Welcome to the Clay Tablet Application for Eloqua

Welcome to the Clay Tablet Application for Eloqua (Clay Tablet App). This application is an Eloqua plug-in. It enables you to automate sending and retrieving assets from Eloqua, which dramatically reduces the effort required to create, maintain, and publish Web content in multiple languages.

### 1.1 Terminology

<b>Amazon AWS</b>	Amazon Web Services. A suite of web application products developed and sold by Amazon.com. Clay Tablet uses various AWS offerings in order to leverage their infrastructure and build rich, dynamic solutions for its customers, specifically, the Clay Tablet Platform. For details, see <a href="http://aws.amazon.com">http://aws.amazon.com</a> .
<b>Amazon S3</b>	Amazon Simple Storage Service. For details, see: <a href="http://aws.amazon.com/s3/">http://aws.amazon.com/s3/</a> . The Clay Tablet App and the Clay Tablet Platform use Amazon S3 to provide temporary storage services for the content sent to and from translation.
<b>Amazon SQS</b>	Amazon Simple Queue Service. For details, see: <a href="http://aws.amazon.com/sqs/">http://aws.amazon.com/sqs/</a> . The Clay Tablet App uses Amazon SQS to provide Message Queue Services.
<b>Asset</b>	A content item that you manage using Eloqua, for example, articles, product descriptions, advertisements, photos, and video clips. Assets are instances of asset types.
<b>Asset type</b>	An object that you use to create assets of that type. An asset type is represented by a content entry form, where the set of fields define the type of content you will provide. For example, an Article asset type may have fields "Headline," "Abstract," "Author," "Post Date," and "Body," which are the content that composes the article.
<b>Clay Tablet (CTT)</b>	Clay Tablet Technologies, the corporate entity that publishes the Clay Tablet Application (App) and the Clay Tablet Platform.
<b>Clay Tablet Application for Eloqua (App)</b>	The software that Clay Tablet Technologies has developed and provides, which plugs into your Eloqua environment to provide connectivity to CloudBroker and our hosted Platform. In this document it is referred to as the Clay Tablet App. This is the software you set up as you work through this guide.
<b>Clay Tablet Platform</b>	The hosted (IaaS) connectivity platform that receives and routes content from content providers to translation providers and back during implementation. Clay Tablet Technologies configures the Platform based on the number and nature of systems involved in your system architecture.

<b>CloudBroker</b>	Clay Tablet's server application for hosting the Clay Tablet Application for Eloqua. As a SaaS (Software as a Service), Eloqua does not support installing the Clay Tablet App or any other external applications on its server. Therefore, the Clay Tablet App is hosted on the Clay Tablet CloudBroker server.
<b>Freeway</b>	The name of the Lionbridge translation portal for submitting content to and retrieving content from the Lionbridge translation provider.
<b>FTP Server</b>	File Transfer Protocol (FTP) is a standard network protocol used to transfer files from one host to another host over a TCP-based network, such as the Internet. Translation providers may receive and send files for translation using an FTP server.
<b>IaaS</b>	Infrastructure as a Service. The Clay Tablet Platform is an IaaS, because it is a hosted platform.
<b>Keys</b>	<p>The Clay Tablet App uses keys to establish a secure, discrete connection between the app instance and the Platform.</p> <p><b>Very important:</b> Do not use the license keys in multiple Eloqua environments, because this is a violation of the Clay Tablet License Agreement. Using the same license keys in multiple Eloqua environments will cause the Clay Tablet App to behave unexpectedly, which can result in lost translation content, orphaned projects, and inaccurate translation status reports. Clay Tablet will support technical issues caused by duplicating or incorrectly installing license keys only on a time and materials basis.</p>
<b>Lionbridge</b>	The publisher of the Freeway translation portal and a translation provider. Users connect to the Freeway translation portal to submit content to and retrieve content from the Lionbridge translation provider.
<b>MT</b>	Machine translation. The translation provider can be a machine translation service, such as Google Translate.
<b>On-Premise Platform</b>	A version of the Clay Tablet Platform that is hosted and managed by the Clay Tablet client, instead of hosted on AWS by Clay Tablet.
<b>Producer</b>	CMS or another content system that sends content or documents out for translation. In this case, this is Eloqua.
<b>Provider</b>	A provider of translation services. The delivery of assets to the provider may be via an FTP server or a TMS connector.
<b>SDL TMS</b>	SDL Translation Management System™ is a global information management application.
<b>Site</b>	A site is your company's implementation of the Clay Tablet Application for Eloqua.

<b>Support Asset</b>	Supporting documents and their metadata. Support assets are not translated by the translation provider, but they provide helpful context for the translator.
<b>TMS</b>	Translation management system that the translation provider uses.

## 1.2 About the Clay Tablet Translation Platform

Clay Tablet's translation connectivity platform is the easiest, most flexible way to integrate content systems, including content management systems (CMSs) and other content producers, with translation providers and translation technologies.

Clay Tablet Platform is the hosted (IaaS) connectivity platform that receives and routes content from content management systems to translation providers and back. It is hosted on Amazon Web Services (AWS). During implementation, Clay Tablet Technologies configures the Platform for your translation solution, based on the translation providers or systems you use. The Clay Tablet Platform uses the following services on AWS:

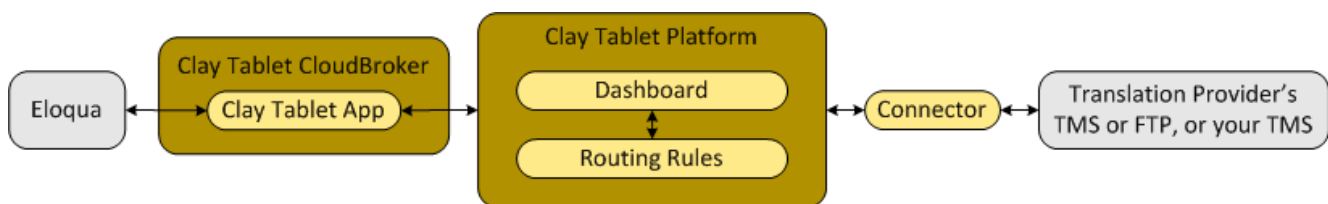
- S3 (Amazon Simple Storage Service), which provides storage services for the content sent to and from translation.
- SQS (Amazon Simple Queue Service), which provides message queue services.

## 1.3 How the Clay Tablet App Works with Eloqua

The Clay Tablet Application (App) is an important part of the Clay Tablet translation solution.

The Clay Tablet App is registered as an app within Eloqua. Its functionality is displayed to the users as part of Eloqua.

As a SaaS (Software as a Service), Eloqua does not support installing the Clay Tablet App or any other external applications on its server. Therefore, the Clay Tablet App is hosted on the Clay Tablet CloudBroker server.



Your translation systems architecture might look like the configuration above. It may have additional content producers or translation providers, but the core concepts remain the same.

During implementation, Clay Tablet works with you and your translation providers to configure and test the other elements of your translation solution, which are the Clay Tablet Platform's connections to your translation providers' systems.

## 1.4 Using this Guide

### Purpose of this guide

This guide describes everything you need to know to set up the Clay Tablet Application (App) for Eloqua. It describes how to register the Clay Tablet App in Eloqua, and how to set it up in CloudBroker.

**Recommendation:** Review the user guide to fully understand the powerful features of the Clay Tablet App.

### Who should use this guide

This guide is intended for Eloqua administrators or system integrators.

### What your company setup should be

This document assumes that:

- Your company is already using Eloqua.
- Clay Tablet Technologies has set up CloudBroker for your company to use the Clay Tablet App to send out content for translation from Eloqua.
- Clay Tablet Technologies has set up the Clay Tablet Platform to send content to your translation providers.

### What you should already know

This document assumes that:

- You have a strong working knowledge of Eloqua and its features.
- You are familiar with your company's translation process and requirements.
- You have valid user credentials to log into Eloqua.
- You have valid user credentials to log into the AppCloud Developer section of Eloqua.
- You have valid user credentials to log into CloudBroker as a site administrator.

### How to find out more about the Clay Tablet Application for Eloqua

For information on using the Clay Tablet Application for Eloqua to send and receive content for translation, read the *Clay Tablet Application for Eloqua User Guide*.

### Documentation conventions

This guide uses the following conventions:

Convention	Description
<b>Bold</b>	Highlights screen elements such as buttons, menu items, and fields.

Convention	Description
<code>Courier</code>	Highlights input, file names, and paths.
<i>Italics</i>	Highlights terms for emphasis, variables, or document titles.
>	Indicates a menu choice. For example, "Select <b>Assets &gt; Landing Pages.</b> "

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## 1.5 How to Contact Clay Tablet Support

Email @: [support@clay-tablet.com](mailto:support@clay-tablet.com)

Telephone: +1-416-363-0888 option "3"



## 2 Before You Set Up the App for Eloqua

Since Eloqua is a SaaS (software as a service) application, you do not install the Clay Tablet Application for Eloqua (App). The Clay Tablet App is a plug-in on the Eloqua server.

Instead, to enable the Clay Tablet App within Eloqua, you register it as a menu service app within Eloqua. Then you configure it in CloudBroker, which is a Clay Tablet SaaS for configuring and hosting Clay Tablet Apps that are plug-ins to SaaS content systems.

There are three main steps in setting up the Clay Tablet App:

1. *As an Eloqua administrator*, you set up an Eloqua AppCloud menu service to link to the Clay Tablet App. For detailed instructions, see "[Registering the Clay Tablet App and Menu Service in Eloqua](#)" on page 10.
2. *As a Clay Tablet CloudBroker site administrator*, you create a new site using the Eloqua plug-in and tie it to this Eloqua system. For detailed instructions, see "[Getting Started with CloudBroker](#)" on page 12 and "[Configuring the Clay Tablet App in CloudBroker](#)" on page 14.
3. *As a Clay Tablet CloudBroker site administrator*, you configure user access, including setting up teams and users. For detailed instructions, see "[Configuring User Access](#)" on page 27.

Once the setup is complete, Eloqua users can start using the Clay Tablet App to manage translations.

### 3 Registering the Clay Tablet App and Menu Service in Eloqua

For detailed instructions on registering the Clay Tablet App in Eloqua, refer to the *Oracle Eloqua AppCloud Developer Framework Developer's Guide*, available at <http://docs.oracle.com>.

1. In Eloqua, select **Settings > AppCloud Developer**.
2. In the **AppCloud Developer** section of Eloqua, click the **Apps** tab.
3. in the **Apps** tab, click the **Create New App** button.  
The **Create New App** page opens.
4. Enter the following information about the Clay Tablet App:

Section	Field	Enter
Details	Icon URL	Enter: <a href="https://static.e-junkie.com/sslpic/132473.62a190297d6c4a0012d8fc2858d10fd7.jpg">https://static.e-junkie.com/sslpic/132473.62a190297d6c4a0012d8fc2858d10fd7.jpg</a>
Lifecycle	Enable URL	Enter: <a href="https://cb1-prod-na.ctt.lionbridge.com/CloudBroker/plugins/eloqua/enable">https://cb1-prod-na.ctt.lionbridge.com/CloudBroker/plugins/eloqua/enable</a>
	Configure URL	Leave this blank. You configure the Clay Tablet App in the Clay Tablet CloudBroker application, as described in " <a href="#">Configuring the Clay Tablet App in CloudBroker</a> " on page 14.
	Status URL	Enter: <a href="https://cb1-prod-na.ctt.lionbridge.com/CloudBroker/plugins/eloqua/status">https://cb1-prod-na.ctt.lionbridge.com/CloudBroker/plugins/eloqua/status</a>
	Uninstall URL	Enter: <a href="https://cb1-prod-na.ctt.lionbridge.com/CloudBroker/plugins/eloqua/uninstall">https://cb1-prod-na.ctt.lionbridge.com/CloudBroker/plugins/eloqua/uninstall</a>
OAuth	Callback URL	Enter: <a href="https://https://cb1-prod-na.ctt.lionbridge.com/CloudBroker/plugins/eloqua/callback">https://https://cb1-prod-na.ctt.lionbridge.com/CloudBroker/plugins/eloqua/callback</a>

**Important:** For information about what to enter in the other fields, refer to the Eloqua documentation, available at: [http://docs.oracle.com/cloud/latest/marketingcs\\_gs/OMCAA/index.html](http://docs.oracle.com/cloud/latest/marketingcs_gs/OMCAA/index.html).

5. Click **Save**.

**Note:** Eloqua creates and assigns the Client ID (App id) and generates the Client Secret (secret access token).

The App Details page opens.

6. In the **Services** section, click **Add Service**.

The **Add Services** window opens.

7. Click the **Menu** service type.

The **Edit Menu Extension Service Details** page opens.

8. Enter the following information:

Field	Description
Icon URL	Enter: <code>https://static.e-junkie.com/sslpic/132473.62a190297d6c4a0012d8fc2858d10fd7.jpg</code>
Action URL	Enter: <code>https://https://cb1-prod-na.ctt.lionbridge.com/CloudBroker/plugins/eloqua?appid={appId}&amp;siteName={siteName}&amp;userName={userName}&amp;assetType={assetType}&amp;assetId={assetId}</code>

**Important:** For information about what to enter in the other fields, refer to the Eloqua documentation, available at: [http://docs.oracle.com/cloud/latest/marketingcs\\_gs/OMCAA/index.html](http://docs.oracle.com/cloud/latest/marketingcs_gs/OMCAA/index.html).

9. When you are done configuring the Clay Tablet menu service app, click **Save**. A green alert message at the top of the page indicates that the service has been successfully saved.

The Clay Tablet App you just created is listed on the **Apps** tab of the AppCloud Developer area and on the AppCloud Developer landing page. To view the App information, click its name in the list.

**Important:** When you register an App, it immediately becomes available in your instance of Eloqua so you can test it. When you are ready to release your App and share it with other users, you publish it. For detailed instructions, refer to the Eloqua documentation, available at: [http://docs.oracle.com/cloud/latest/marketingcs\\_gs/OMCAA/index.html](http://docs.oracle.com/cloud/latest/marketingcs_gs/OMCAA/index.html).

## 4 Getting Started with CloudBroker

You log into CloudBroker so that you can configure the Clay Tablet App, which is its plug-in for Eloqua, for your site.

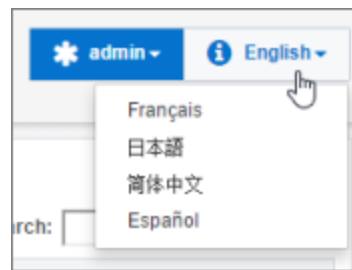
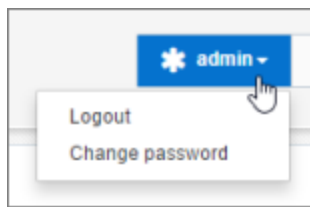
CloudBroker supports all browsers.

### To access CloudBroker:

1. Open the CloudBroker login page in your Web browser:  
<https://cb1-prod-na.ctt.lionbridge.com/CloudBroker/Login>.



2. Enter the *site administrator* credentials that Clay Tablet personnel provided, and click **Login**.
3. After logging in, you can:
  - ▶ change the password by clicking the dropdown menu for your username and selecting **Change password**.
  - ▶ change the language of the CloudBroker user interface by clicking the dropdown menu for **English** and selecting a different language.



**Note:** To log out of CloudBroker, click the dropdown menu for your username and select **Logout**.

## 4.1 CloudBroker at a Glance

After you log in to CloudBroker as a site administrator, you navigate using the **Site Administration** menu on the left.

The screenshot displays the ClayTablet Cloudbroker interface. At the top left is the logo and 'Cloudbroker' text. A user profile 'pal-demo-admin' and language 'English' are shown at the top right. The left sidebar contains a 'Site Administration' menu with 'My site' highlighted. The main area shows a table for 'My Site' with one row of site data and a 'Statistics' table below it.

Active	Name	Platform	Clay Tablet App	Name in Content System Site	Actions
1	QA Demo	Public	Clay Tablet App for Eloqua	TechnologyPartnerClayTableTechnologies	Map Languages Configure Site

Total jobs	Total items	Total items to LSP	Total sent out	Total received	Total completed	Total LocalTM	Total providers	Total site teams	Total site users
3	20	20	20	20	12	45	1	1	3

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## 5 Configuring the Clay Tablet App in CloudBroker

A *site administrator* configures and manages the Clay Tablet App's configuration in CloudBroker, which is a Clay Tablet SaaS for configuring Clay Tablet Apps that are plug-ins to SaaS content systems. The Clay Tablet App for Eloqua is your *site*.

### To configure the Clay Tablet App in CloudBroker:

1. Log in to CloudBroker as a site administrator. For details, see ["Getting Started with CloudBroker"](#) on page 12.
2. Perform the following configuration tasks:
  - ["Configuring Clay Tablet Languages"](#) on page 14
  - ["Configuring Global Translation Settings"](#) on page 16
  - ["Configuring Lionbridge Freeway Authentication"](#) on page 19
  - ["Configuring SDL TMS Entries"](#) on page 20
  - ["Configuring Translation Providers"](#) on page 22
3. Configure users, teams, and access, as described in ["Configuring User Access"](#) on page 27.

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## 5.1 Configuring Clay Tablet Languages

You configure the Clay Tablet languages so that:

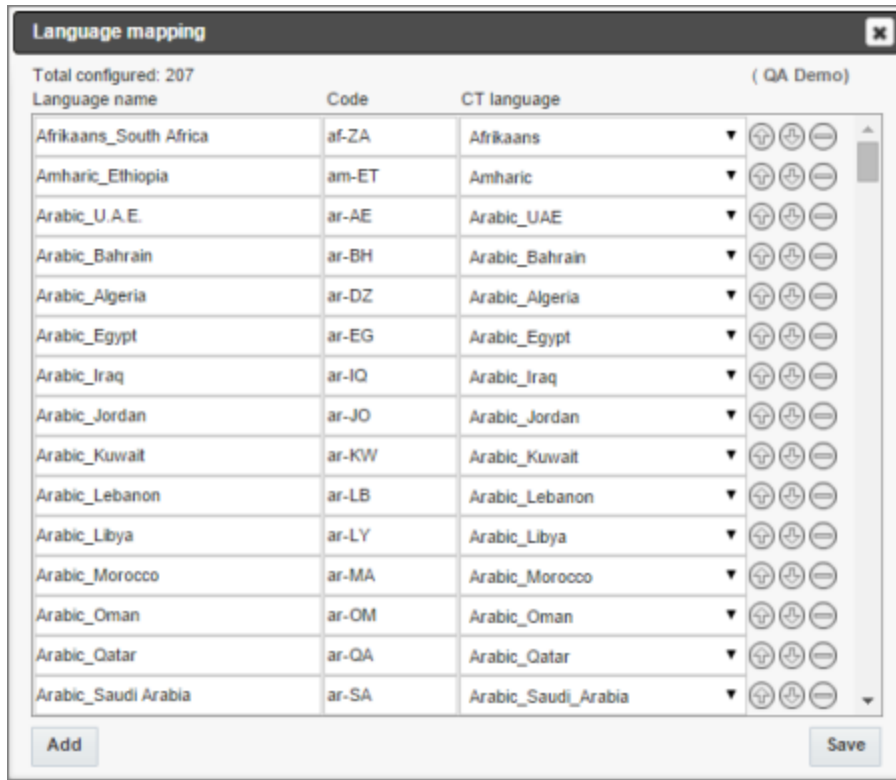
- The Clay Tablet App correctly identifies the source and target languages of your content.
- The Clay Tablet App displays languages in the optimal order for your end users.

### To configure Clay Tablet languages:

1. In the **Site Administration** menu on the left, ensure that **My site** is selected, so that the **My Site** page is open. This is the default selection when you log into CloudBroker as a site administrator. For detailed information about this page, see ["Viewing Clay Tablet App Information and Usage Data"](#) on page 42.
2. Click **Map Languages**.

The **Language mapping** dialog box opens.

  - The top-left corner of the dialog box displays the number of mappings between Eloqua languages and Clay Tablet languages.
  - The top-right corner of the dialog box displays the name that Clay Tablet personnel assigned to your company's site.



By default, the Clay Tablet App includes predefined mappings between Microsoft locales, ISO codes, and Clay Tablet language codes.

In CloudBroker, you can modify or delete the current mappings and add new mappings. The following information is displayed about each language mapping:

Column	Description
Language name	The Microsoft locale for the language.
Code	The language's ISO code.
CT language	The Clay Tablet language code for the language. For a list and description of Clay Tablet language codes, see " <a href="#">Appendix: Language Codes</a> " on page 46.

3. You can modify the following aspects of a language mapping:

- ▶ To map a language to a different Clay Tablet language code, select a language from the dropdown list in the **CT language** column.
- ▶ To change the order in which a language is displayed to your users when they send out content for

translation, use the up  and down  buttons.

- ▶ To remove a language mapping, click the corresponding delete button .

**Note:** Remove a language mapping does not affect any translation jobs in progress that use that mapping.

4. Optional. To add a new language mapping, click **Add**. The Clay Tablet App adds a blank line at the bottom of the list. Enter the language name and ISO code, and select the corresponding Clay Tablet language code from the list.
5. When you are done, click **Save** to save your changes.

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## 5.2 Configuring Global Translation Settings

The Clay Tablet App's global translation settings determine how it sends out all translation jobs. These settings include:

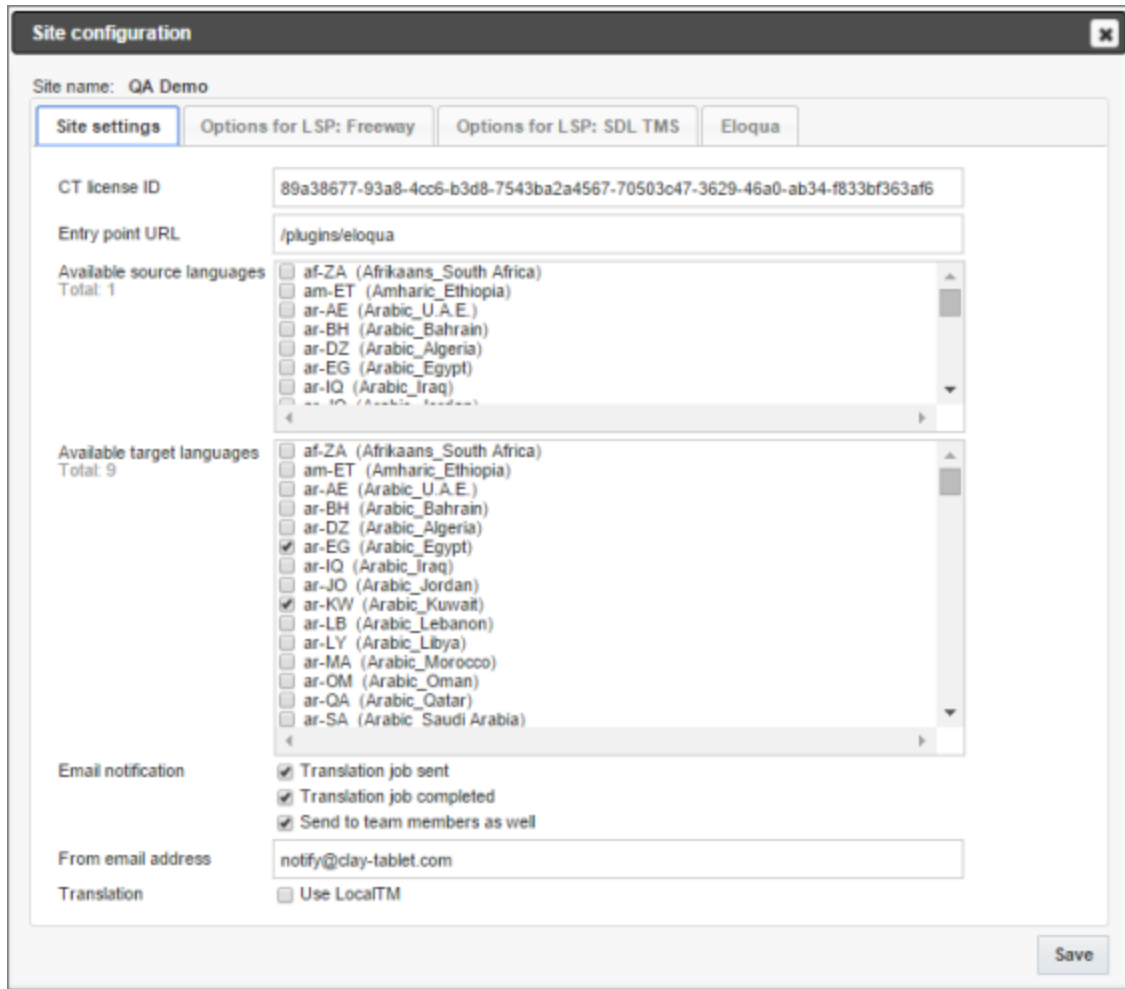
- the license for the Clay Tablet App and its entry point from within Eloqua
- the source and target languages available for translation
- email notification settings
- whether to use a local translation memory

### To set the global translation settings:

1. In the **Site Administration** menu on the left, ensure that **My site** is selected, so that the **My Site** page is open. This is the default selection when you log into CloudBroker as a site administrator. For detailed information about this page, see "[Viewing Clay Tablet App Information and Usage Data](#)" on page 42.
2. Click **Configure Site**.

The **Site configuration** dialog box opens, and the **Site settings** tab is displayed by default. The **Site name** field at the top of the dialog box displays the name that Clay Tablet personnel assigned to your company's site.





3. Specify the following settings:

Setting	Description
CT license ID	Your company's license for all supported Clay Tablet services. Either Clay Tablet personnel enters this value or you enter this value for your company after you receive it from Clay Tablet.
Entry point URL	The URL of the default entry point for the Clay Tablet App within Eloqua. By default, this is /plugins/eloqua. Edit this if your site has different entry point URL. <b>Note:</b> If you modify this value, you must also modify the <b>Callback URL</b> and <b>Action URL</b> accordingly to point to the correct locations. For details, see " <a href="#">Registering the Clay Tablet App and Menu Service in Eloqua</a> " on page 10.

Setting	Description
Available source languages	Select the check boxes for the languages that users can select as the source language when sending out content for translation. The list displays all mapped languages. <ul style="list-style-type: none"> <li>The list displays the Microsoft locale and ISO code for each mapped language.</li> <li>Total indicates the number of languages that are currently selected.</li> </ul>
Available target languages	Select the check boxes for the languages that users can select as a target language when sending out content for translation. The list displays all mapped languages. <ul style="list-style-type: none"> <li>The list displays the Microsoft locale and ISO code for each mapped language.</li> <li>Total indicates the number of languages that are currently selected.</li> </ul>
Email notification – Translation job sent	Select this check box to send out an email notification when a user sends out a job for translation. The Clay Tablet App sends the notification to the user who sent out the job.
Email notification – Translation job completed	Select this check box to send out an email notification when a translation job is completed. The Clay Tablet App sends the notification to the user who sent out the job.
Email notification – Send to team members as well	Select this check box to send out an email notification to all users in the team when: <ul style="list-style-type: none"> <li>A user in the team sends out a job for translation.</li> <li>A translation job that was sent out by a user in the team is completed.</li> </ul>
From email address	The email address from which the Clay Tablet App notification emails will be sent. The default email address is <code>notify@clay-tablet.com</code> .
Translation – Use local TM	Translated content is stored in a local translation memory (TM). This setting determines whether to check previously translated content in the local TM for any content changes, and send only changed content out for translation. If content was previously translated and it has not changed, then the Clay Tablet App does not send it for translation again: Instead, it uses the stored translation. This feature reduces the quantity of content that the Clay Tablet App sends to translation providers, which reduces your cost. However, it increases the processing time before sending out the items for translation.

4. Click **Save**.

## 5.3 Configuring Lionbridge Freeway Authentication

**Note:** This section is relevant only if Lionbridge Freeway is your translation provider.

If Lionbridge Freeway is your translation provider, you can configure authentication to Lionbridge Freeway from the Clay Tablet App. This facilitates delivering your content from the Clay Tablet App, via the Clay Tablet Platform, to Lionbridge Freeway.

### To configure Lionbridge Freeway authentication:

1. In the **Site Administration** menu on the left, ensure that **My site** is selected, so that the **My Site** page is open. This is the default selection when you log into CloudBroker as a site administrator. For detailed information about this page, see "[Viewing Clay Tablet App Information and Usage Data](#)" on page 42.

2. Click **Configure Site**.

The **Site configuration** dialog box opens. The **Site name** field at the top of the dialog box displays the name that Clay Tablet personnel assigned to your company's site.

3. Click the **Options for LSP: Freeway** tab.

4. To enable support for the Lionbridge Freeway translation provider, select the **Support Freeway** check box.
5. Specify the following Lionbridge Freeway settings:

Setting	Description
Freeway auth URL	The URL for Lionbridge Freeway authentication.

Setting	Description
Freeway service URL	The URL for the Lionbridge Freeway server.
Login username	The login name for the Lionbridge Freeway server.
Login password	The login password for the Lionbridge Freeway server.

6. Click **Save**.

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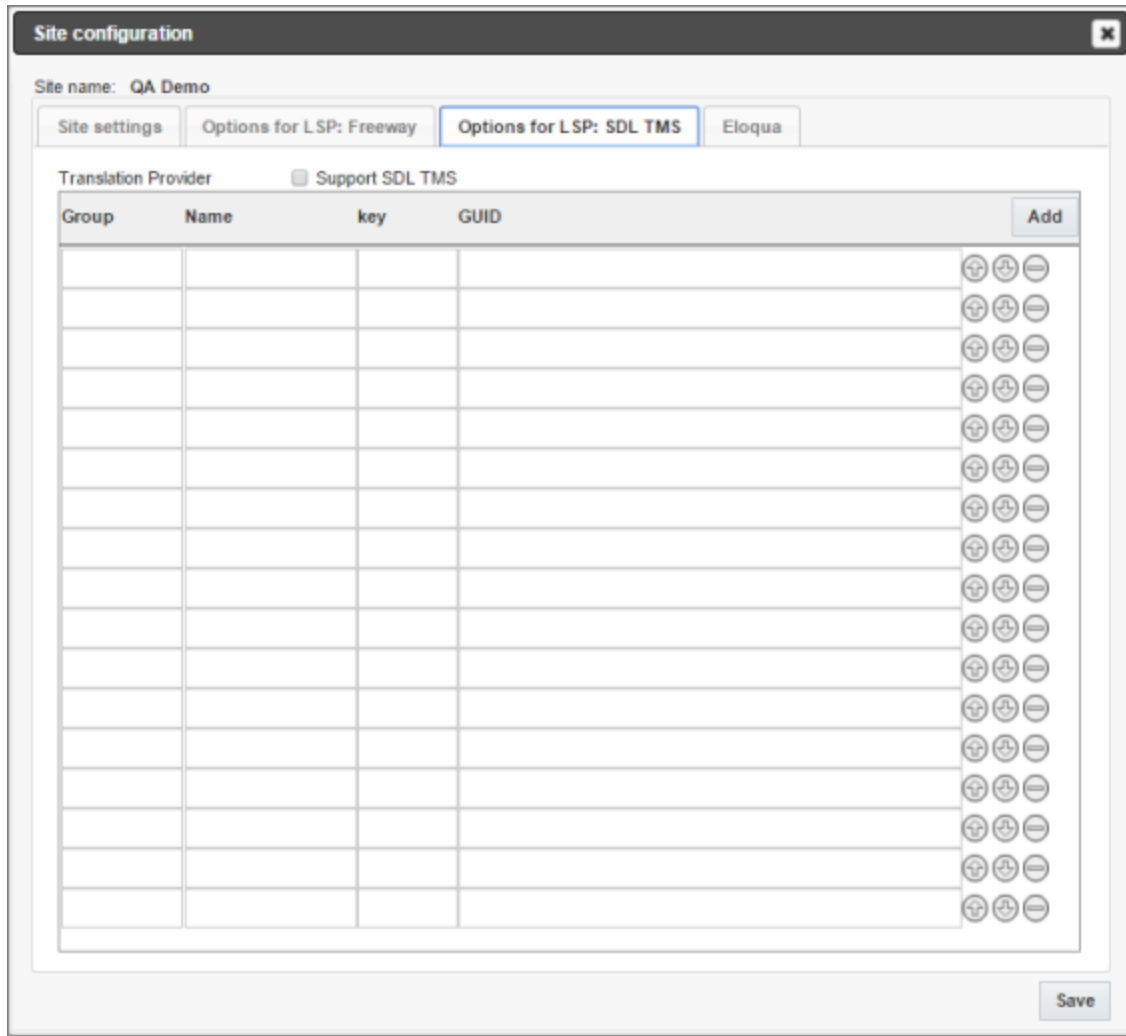
## 5.4 Configuring SDL TMS Entries

**Note:** This section is relevant only if SDL TMS is your translation provider.

If SDL TMS is your translation provider, you can configure SDL TMS configuration entries, which are used for submitting translation jobs, via the Clay Tablet Platform, to SDL TMS.




### To configure SDL TMS settings:

1. In the **Site Administration** menu on the left, ensure that **My site** is selected, so that the **My Site** page is open. This is the default selection when you log into CloudBroker as a site administrator. For detailed information about this page, see "[Viewing Clay Tablet App Information and Usage Data](#)" on page 42.
2. Click **Configure Site**.  
The **Site configuration** dialog box opens. The **Site name** field at the top of the dialog box displays the name that Clay Tablet personnel assigned to your company's site.
3. Click the **Options for LSP: SDL TMS** tab.



4. To enable support for the SDL TMS translation provider, select the **Support SDL TMS** check box.
5. Enter the following information about an SDL TMS configuration entry, which is used for submitting translation jobs to SDL TMS:

Column	Description
Group	The Dropbox selection group.
Name	The name to display in the Dropbox selection box.
Key	The key for submitting a job to SDL TMS.
GUID	The key from the Dropbox selection box links to a GUID in SDL TMS. Each GUID is related to a different TM (translation memory), TermBase, and Workflow.

6. Optional. Modify the order of a configuration entry. To change the order in which an entry is displayed to your users when they send out content for translation, use the up  and down  buttons.
7. Optional. To remove a configuration entry, click the corresponding delete button .
8. Click **Save**.

## 5.5 Configuring Translation Providers

**Very important:** Do not use the license keys in multiple Eloqua environments, because this is a violation of the Clay Tablet License Agreement. Using the same license keys in multiple Eloqua environments will cause the Clay Tablet App to behave unexpectedly, which can result in lost translation content, orphaned projects, and inaccurate translation status reports. Clay Tablet will support technical issues caused by duplicating or incorrectly installing license keys only on a time and materials basis.

- The Clay Tablet App uses the CMS address key, which is in `source.xml`, to move your items for translation from the Clay Tablet App to the Clay Tablet Platform. The Platform then forwards the items to translate to your translation provider. If you are using multiple translation providers, there must be one key (file) for each provider.

**Note:** The Clay Tablet App always initiates calls to the Clay Tablet Platform. However, the CMS address keys enable establishing a secure, discrete connection between the Clay Tablet App instance and the Platform. They also support the return of files from translation.

- Your company's platform key is in `target.xml`. This is your company's license for the Clay Tablet Platform. Before you can send assets for translation, you must set up your Clay Tablet license key and your translation providers.

**Important:** Before starting, ensure you obtain your license key from Clay Tablet. Verify that Clay Tablet has set up your *account license keys* for each of your translation providers.

### To configure translation providers:

1. In the **Site Administration** menu on the left, click **Site providers**.

The **Site Providers** page opens, displaying the translation providers configured for your Eloqua site.

Site Providers						<a href="#">New Provider</a>
	Name	Type	Source account	Platform account	Used by team	Actions
1	Default-Provider	Generic	CloudBroker_Eloqua_OA	ctt-testing-platform	default team	<a href="#">Edit</a> <a href="#">Delete</a>

2. To create a new translation provider, click **New Provider**.

**Notes:** To update the account license keys for a current translation provider, click **Edit** for that translation provider. To delete a translation provider, click **Delete** for that translation provider. A message box prompt you to confirms that you want to delete this translation provider. Click **OK** to proceed.

The **New provider** dialog box opens.

**Note:** If you clicked **Edit**, the **Edit provider** dialog box opens instead. Aside from the title, it is identical to the dialog box described below.

The screenshot shows the 'New provider' dialog box with the following content:

- Provider name:** Default-Provider
- Provider type:** Generic
- Licensed Keys:** CloudBroker\_Eloqua\_QA (Server:ip-10-30-20-147 IP:10.30.20.1) [Retrieve]
- Source XML:**

```
<com.claytablet.model.event.Account>
<id>CloudBroker_Eloqua_QA</id>
<createDate>2015-07-10 13:21:32.118 UTC</createDate>
<producerId>CloudBroker_Eloqua_QA</producerId>
<active>true</active>
<email>CloudBroker_Eloqua_QA@clay-tablet.net</email>
<publicKey>Ud3X+MyYGFOAtR3JxNfX7YLZnlMgBmD4</publicKey>
<privateKey>pVKGWyXMGj8DyUKoqXwq7ZN888qcSoumbchXU9Jfpj1/J7gYBuyb3WGFyyJ7Flek</privateKey>
<queueType>SQS</queueType>
<queueEndpoint>https://queue.amazonaws.com:443/286893291437/CloudBroker_Eloqua_QA</queueEndpoint>
```
- Platform XML:**

```
<com.claytablet.model.event.Account>
<id>ctt-testing-platform</id>
<createDate>2013-10-29 11:33:02.968 EDT</createDate>
<active>true</active>
<email>ctt-testing-platform@clay-tablet.net</email>
<publicKey>QMYEr9vSyK9g66kq4Wdszmu60d5p1EJq</publicKey>
<privateKey>b6qQ8PpbmNRwFdlMfDrqWktoCdy163/mnY9/fWVQ1313MTZgve7AGGFyyJ7Flek</privateKey>
<queueType>SQS</queueType>
<queueEndpoint>https://queue.amazonaws.com:443/699879044544/ctt-testing-platform</queueEndpoint>
<storageType>S3</storageType>
<storageBucket>ctt-testing-platform</storageBucket>
</com.claytablet.model.event.Account>
```
- Buttons:** Test, Test, Save

- In the **Provider name** field, enter the name of the translation provider.
- In the **Provider type** dropdown list, select the type of translation provider. This supports sending translation metadata to specific translation providers. If you do not see your translation provider, select **Generic**.
- In the **License Keys** dropdown list, select the license key for the translation provider. This is the license key that Clay Tablet personnel set up for your company for a particular translation provider on the Clay Tablet License Server. Depending on the number of license keys configured for you on the Clay Tablet license server (and specified by your **Clay Tablet license ID**, in the **Site settings** tab of the **Site**

**configuration** dialog box), multiple license keys may be displayed.

- d. Click **Retrieve**.

This populates the **Source XML** and **Target XML** boxes.

- ⋮ The **Source XML** box has the CMS address key, which the Clay Tablet App uses to move your assets from Eloqua to the Clay Tablet Platform.

- ⋮ The **Platform XML** box has the platform key, for accessing the Clay Tablet Platform.

- e. Click **Test** beside the **Source XML** box. A message box indicates whether this key passed the test.
- f. Click **Test** beside the **Platform XML** box. A message box indicates whether this key passed the test.

3. Click **Save**.

---

## 5.6 Configuring Authentication Settings

The Clay Tablet App must authenticate with Eloqua. You manage the authentication settings in the **Authentication** section of the Eloqua tab of the Configure Site dialog box. For a detailed description of the other settings in this tab, see "[Configuring User Access](#)" on page 27.

### To configure these settings:

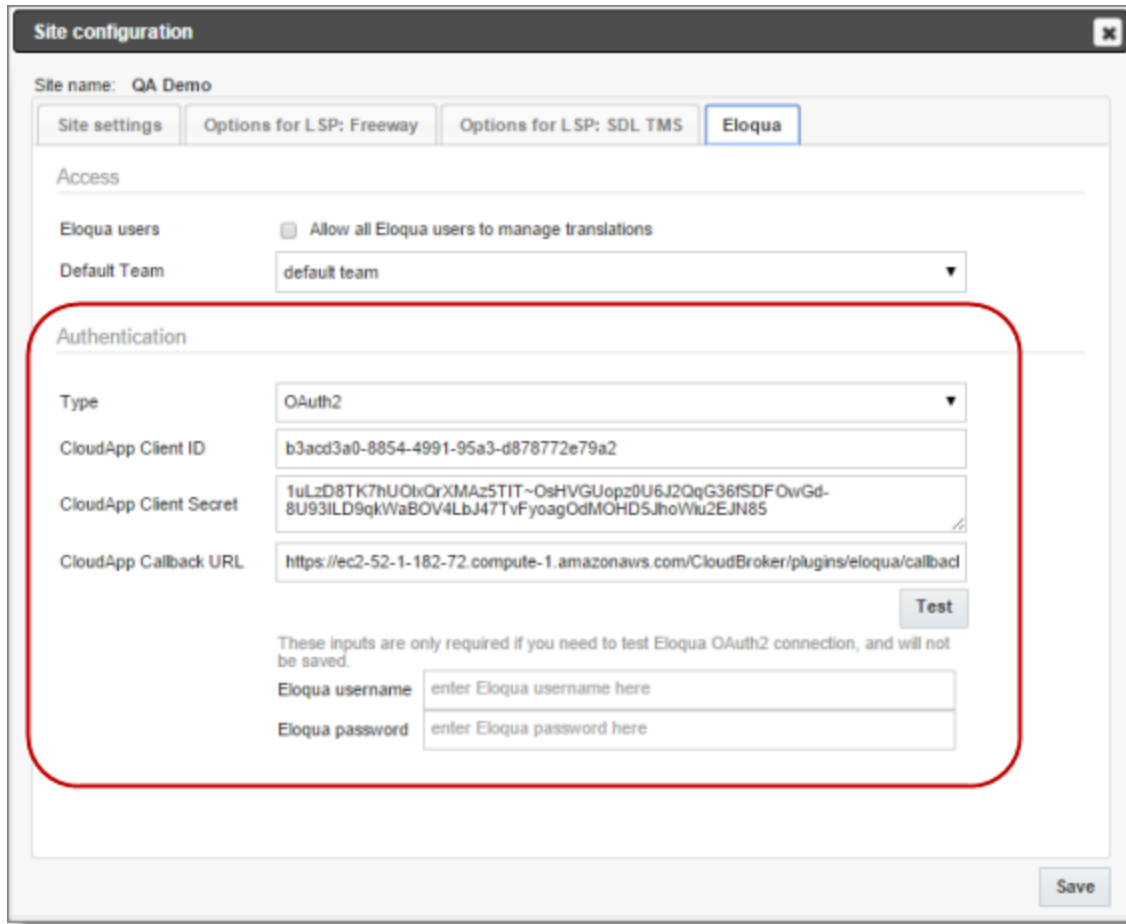
1. In the **Site Administration** menu on the left, ensure that **My site** is selected, so that the **My Site** page is open. This is the default selection when you log into CloudBroker as a site administrator. For detailed information about this page, see "[Viewing Clay Tablet App Information and Usage Data](#)" on page 42.

2. Click **Site Config**.

The **Configure Site** dialog box opens. The **Site name** field at the top of the dialog box displays the name that Clay Tablet personnel assigned to your company's site.

3. Click the **Eloqua** tab.





4. Enter the following information in the **Authentication** section:

Field	Description
CloudApp Client ID	The Client ID (App id) that Eloqua created and assigned when you added the Clay Tablet App. <b>Note:</b> You can view this value in Eloqua, in the <b>OAuth</b> section of the <b>Apps</b> tab of the <b>App Details</b> page in the <b>AppCloud Developer</b> .
CloudApp Client Secret	The secret access token that Eloqua generated when you added the Clay Tablet App. <b>Note:</b> You can view this value in Eloqua, in the <b>OAuth</b> section of the <b>Apps</b> tab of the <b>App Details</b> page in the <b>AppCloud Developer</b> .
CloudApp Callback URL	The callback URL you entered when you registered the Clay Tablet App in Eloqua: https://https://cb1-prod-na.ctt.lionbridge.com/CloudBroker/plugins/eloqua/callback. <b>Note:</b> You can view this value in Eloqua, in the <b>OAuth</b> section of the <b>Apps</b> tab of the <b>App Details</b> page in the <b>AppCloud Developer</b> .

Field	Description
Eloqua username	You can enter an Eloqua username to test the authentication settings you entered above. <b>Note:</b> This value is only for testing. It is not saved.
Eloqua password	You can enter a password for the Eloqua username to test the authentication settings you entered above. <b>Note:</b> This value is only for testing. It is not saved.

For a detailed description of the other fields in this tab, see "[Configuring User Access](#)" on page 27.

- Optional. If you entered values in the **Eloqua username** and **Eloqua password** fields above, click the **Test** button to test the authentication settings. A message box indicates that the test was successful. Click **OK** to close the message box.
- Click **Save**.

## 6 Configuring User Access

Any Eloqua user who is added to CloudBroker can access the Clay Tablet App. However, to send out content for translation from the Clay Tablet App, a user must be part of a team. A user's *team* determines:

- the *source languages* of the assets that a user can send out for translation
- the *target languages* into which a user can request translation of the assets
- the *translation providers* to whom a user can send the assets for translation

### Who can access the Clay Tablet App

There are multiple ways to add Eloqua users to CloudBroker so that they can access the Clay Tablet App:

Method for Adding Eloqua Users	Advantage	Disadvantage	How To...
Automatically allow all Eloqua users to access the Clay Tablet App and add them to the default team.	When an Eloqua user accesses the Clay Tablet App, CloudBroker automatically adds the user to the default team. This is particularly useful if you want all Eloqua users to have access to the Clay Tablet App, and you only want to use one team.	Either: <ul style="list-style-type: none"> <li>■ All Eloqua users only use one team, so all users can send to all configured source and target languages and translation providers.</li> <li>■ You must move users from the default team to appropriate teams configured source and target languages and translation providers.</li> </ul>	In the <b>Eloqua</b> tab of the <b>Site configuration</b> dialog box, select the <b>Allow all Eloqua users to manage translations</b> check box, and specify a <b>Default Team</b> , as described below.
Import users from Eloqua into CloudBroker.	You select which Eloqua users to import into CloudBroker.	You must add imported users to a team, even if you want to use a single team.	In the <b>Site Users</b> page, click <b>Import users</b> , and select the users to import. For detailed instructions, see <a href="#">"Importing Users"</a> on page 36.

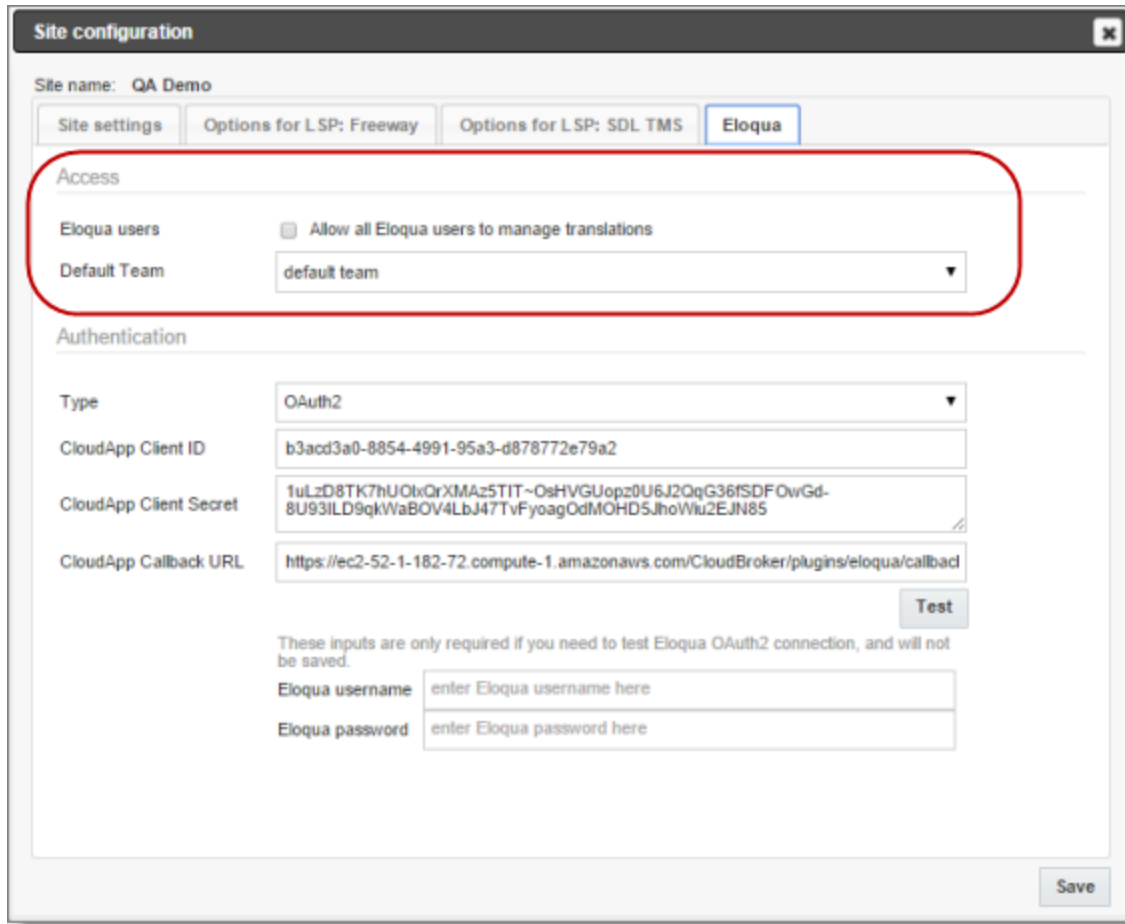
Method for Adding Eloqua Users	Advantage	Disadvantage	How To...
Add individual Eloqua users to CloudBroker.	This is useful if you want only a few Eloqua users to access the Clay Tablet App.	It is very time consuming to individually add each user to CloudBroker.	In the <b>Site Users</b> page, click <b>New User</b> . For detailed instructions, see " <a href="#">Adding a User</a> " on page 38.

**Note:** When Eloqua users access the Clay Tablet App, it must authenticate with the Eloqua server.

### To configure user access:

1. In the **Site Administration** menu on the left, ensure that **My site** is selected, so that the **My Site** page is open. This is the default selection when you log into CloudBroker as a site administrator. For detailed information about this page, see "[Viewing Clay Tablet App Information and Usage Data](#)" on page 42.
2. Click **Site Config**.  
The **Configure Site** dialog box opens. The **Site name** field at the top of the dialog box displays the name that Clay Tablet personnel assigned to your company's site.
3. Click the **Eloqua** tab.

6 Configuring User Access



4. Enter the following information in the **Access** section:

Field	Description
Eloqua users – Allow all Eloqua users to manage translations	Select this check box to enable all Eloqua users to access the Clay Tablet App. CloudBroker then automatically adds each user to the team configured as the default team, which means it is selected in the <b>Default Team</b> dropdown list, described below. <b>Note:</b> If you do not select this check box, you must add each Eloqua user who is allowed to access the Clay Tablet App, either individually or by importing from Eloqua. You must also add each user who can send out content for translation to a team. For detailed instructions, see <a href="#">"Adding a User"</a> on page 38 and <a href="#">"Importing Users"</a> on page 36.
Default team	If you select the <b>Allow all Eloqua users to manage translations</b> check box, described above, CloudBroker automatically adds all Eloqua users to the team specified here. You can create teams, so that they will be available for selection here. For details, see <a href="#">"Adding or Editing a Team"</a> on page 31. <b>Note:</b> This dropdown list is available for selection only if the <b>Allow all Eloqua users to manage translations</b> check box, described above, is selected.

For a detailed description of the other fields in this tab, see "[Configuring Authentication Settings](#)" on page 24.

5. Click **Save**.

## 6.1 Managing Teams

A *team* is a collection of users for a specific site. All users on a team can send out content for translation from the source languages to the translation providers into the target languages configured for the team.

**Important:** Before setting up users and teams, read "[Configuring User Access](#)" on page 27.

This section describes how to view information about existing teams, add a new team, and edit an existing team.

### To manage teams:

1. In the **Site Administration** menu on the left, click **Site teams**.

The **Site Teams** page opens, displaying the teams of users set up for your Eloqua site.

Site Teams						New Team
	Name	Source languages	Target languages	Providers	Total users	Actions
1	default team	en-US	es-ES, fr-FR, ja-JP	Default-Provider	1	Edit Delete

This page displays the following information about each team:

Column	Description
Name	The name of a team.
Source languages	The source languages of the content that users in this team can send out for translation.
Target languages	The target languages of the content to which users in this team can send out content for translation.
Providers	The translation providers to which users in this team can send out content for translation.
Total Users	The total number of users in this team. <b>Tip:</b> To view the users in this team, click the  icon. The <b>Team users</b> box displays all the users on the team and their email addresses.

## 2. Do one of the following:

- ▶ To create a new team, click **New Team**. For detailed instructions, see ["Adding or Editing a Team"](#) on page 31.
- ▶ To edit a team, in the **Actions** column, click **Edit** in the corresponding row. For detailed instructions, see ["Adding or Editing a Team"](#) on page 31.
- ▶ To delete a team, in the **Actions** column, click **Delete** in the corresponding row. For detailed instructions, see ["Deleting a Team"](#) on page 33.

### 6.1.1 Adding or Editing a Team

You can create a new team or edit a team that was created previously.

#### To add or edit a team:

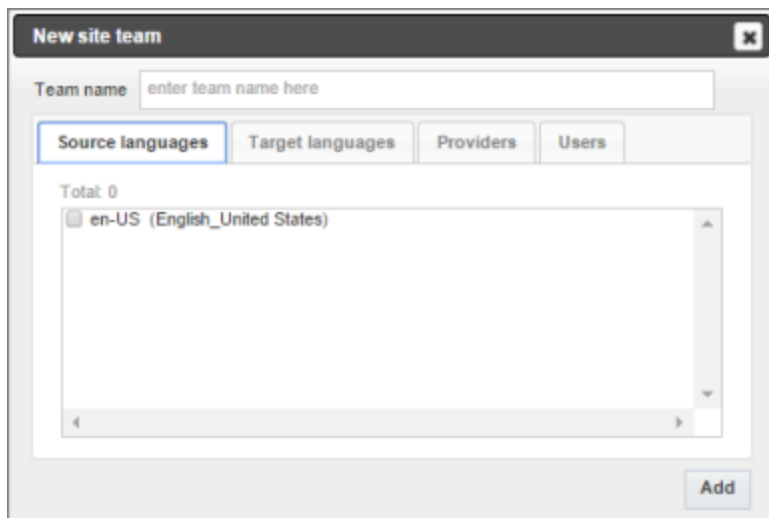
1. In the **Site Administration** menu on the left, click **Site teams**.

The **Site Teams** page opens, displaying the teams set up for your Eloqua site. For detailed information about this page, see ["Managing Teams"](#) on page 30.

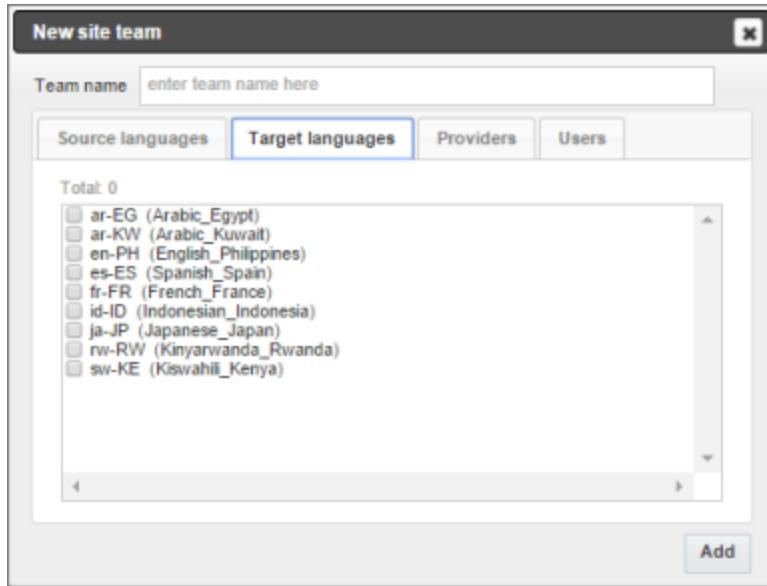
## 2. Do one of the following:

- ▶ To create a new team, click **New Team**.
- ▶ To edit an existing team, click **Edit** for that team.

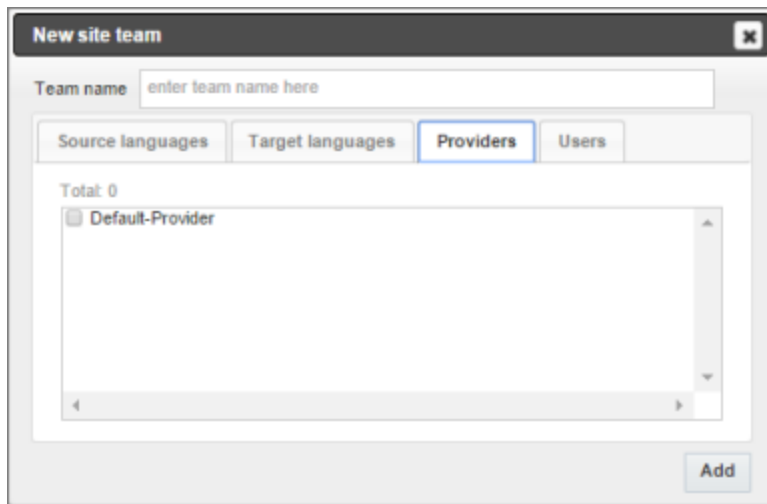
Either the **New site team** or the **Edit site team** dialog box opens, displaying the **Source languages** tab. Aside from the title, these dialog boxes are nearly identical.



3. In the **Team name** field, enter the name for your team.
4. Select the check boxes for the source languages that users on this team can send out for translation.
5. Click the **Target languages** tab.

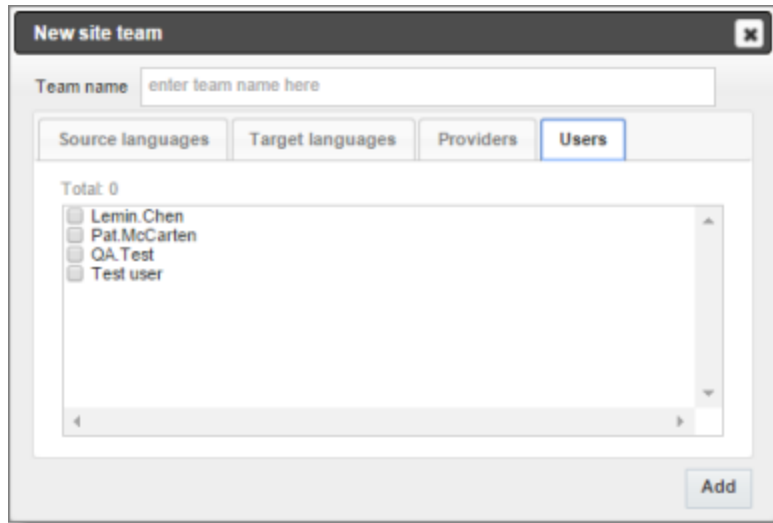


6. Select the check boxes for the target languages to which users on this team can send out content for translation. Users on the team are allow to send content for translation *into* these target languages.
7. Click the **Providers** tab.



8. Select the check boxes for the translation providers to which the users on this team can send out content for translation.
9. Click the **Users** tab.





10. Select the check boxes for the users who are on this team.
11. Do one of the following to save your changes:
  - ▶ In the **New site team** dialog box, click **Add**.
  - ▶ In the **Edit site team** dialog box, click **Save**.

**Important:** You can set this team to the default team. A default team is required if you select the **Allow all Eloqua users to manage translations** check box in the **Eloqua** tab of the **Site configuration** dialog box. For details, see "[Configuring User Access](#)" on page 27.

### 6.1.2 Deleting a Team

You can delete a team from the Clay Tablet App so that it will no longer be a collection of users with the same permissions for sending out assets for translation from specified source languages, to specified target languages, to specified translation providers.

**Important:** Deleting a team from the Clay Tablet App also deletes all the jobs and items sent by users from the Clay Tablet App *as part of this team*. Deleting a team from the Clay Tablet App does not delete the users in the team from either CloudBroker or Eloqua.

**Notes about users that are in multiple teams:** Deleting a team does not delete jobs or items that users sent as part of a different team. If users are in multiple teams, deleting a team from the Clay Tablet App does not change user permissions from the non-deleted team.

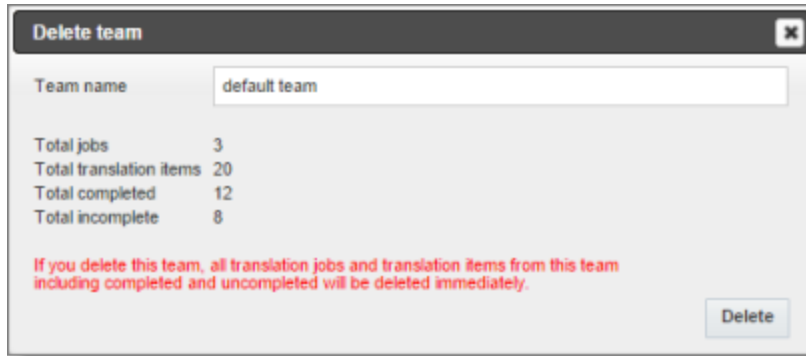
#### To delete a team from the Clay Tablet App:

1. In the **Site Administration** menu on the left, click **Site teams**.

The **Site Teams** page opens, displaying the teams set up for your Eloqua site. For detailed information about this page, see "[Managing Teams](#)" on page 30.

- In the **Actions** column, click **Delete** for the team to delete.

The **Delete Team** dialog box opens.



The dialog box displays the name of the team to delete. It also displays the following information about the jobs and items that users on this team sent for translation, as part of this team:

Field	Description
Total jobs	The total number of jobs users on this team sent out for translation.
Total translation items	The total number of items users on this team sent out for translation.
Total completed	The total number of translated items that the Clay Tablet App has re-imported into Eloqua.
Total incomplete	The total number of assets that the Clay Tablet App has not yet re-imported into Eloqua. Usually these are assets that are currently in translation, or were just recently received back from translation and that the Clay Tablet App is trying to re-import into Eloqua. <b>Warning:</b> If you delete this team, these items will be deleted. They will not be re-imported into Eloqua.

- Click **Delete** to remove the team and all the jobs and items sent out for translation by users as part of this team from the Clay Tablet App.

## 6.2 Managing Users

Eloqua users can access the Clay Tablet App to send, monitor, and review translation jobs.

**Important:** Before setting up users and teams, read "[Configuring User Access](#)" on page 27.

### To manage users:

- In the **Site Administration** menu on the left, click **Site users**.

The **Site Users** page opens, displaying the users set up for your Eloqua site.

Site Users						New User	Import users
	Name	Email address	Default language	Teams	Site admin	Actions	
1	Lemin.Chen	lchen@clay-tablet.com	en		✓	Edit	Delete
2	Pat.McCarten	pmccarten@clay-tablet.com	en			Edit	Delete
3	QA.Test	qa.test@clay-tablet.com	en	default team		Edit	Delete

This page displays the following information about each user:

Column	Description
Name	The name of the user.
Email address	The email address of the user.
Default language	The default language in which the Clay Tablet App interface is displayed for the user. If the user is a site administrator, who can access the functionality described in this guide, then this is the language in which the CloudBroker interface is displayed for this user.
Teams	The teams to which this user belongs. The team determines which source and target languages the user can send out for translation and the translation providers to which the user can send the content.
Site admin	A check mark indicates whether this user is a site administrator. Site administrators can access CloudBroker to set up the Clay Tablet App, as described in this guide.

2. Do one of the following:

- ▶ To create a new user, click **New User**. For detailed instructions, see ["Adding a User"](#) on page 38.
- ▶ To import users, click **Import Users**. For detailed instructions, see ["Importing Users"](#) on page 36.
- ▶ To edit a user, in the **Actions** column, click **Edit** in the corresponding row. For detailed instructions, see ["Editing a User"](#) on page 37.
- ▶ To delete a user, in the **Actions** column, click **Delete** in the corresponding row. For detailed instructions, see ["Deleting a User"](#) on page 40.

### 6.2.1 Importing Users

You import users from Eloqua to the Clay Tablet App so that you can add them to teams, which enables them to send assets for translation from and to specified languages and to specified translation providers. This is the best way to add *many* Eloqua users to the Clay Tablet App without adding *all* Eloqua users to the Clay Tablet App.

**Important:** Before setting up users and teams, read "[Configuring User Access](#)" on page 27.

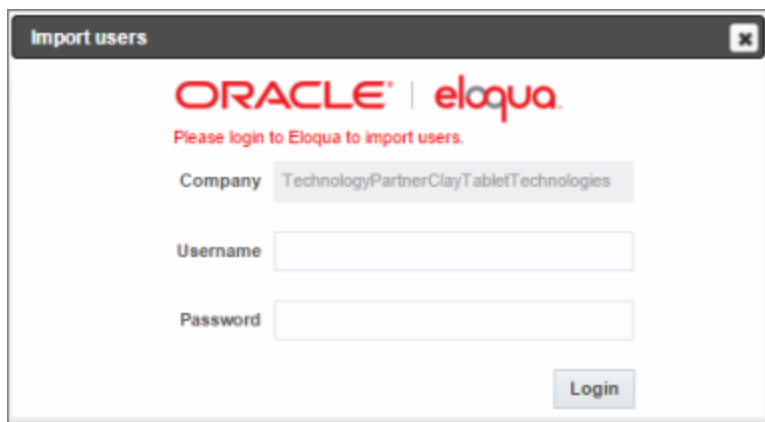
#### To import users:

1. In the **Site Administration** menu on the left, click **Site users**.

The **Site Users** page opens, displaying the users set up for your Eloqua site. For detailed information about this page, see "[Managing Users](#)" on page 34.

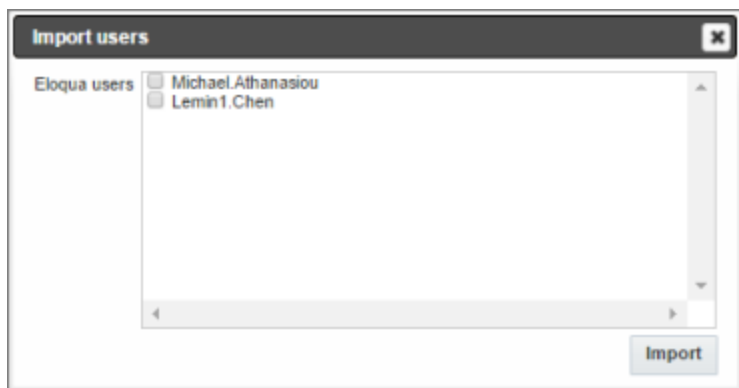
2. Click **Import Users**.

A dialog box opens, prompting you to log in to Eloqua.



3. Enter your Eloqua credentials, and click **Login**.

The **Import users** dialog box opens, displaying all your Eloqua users that are not already in CloudBroker.



4. Select the check boxes for the users to import into the Clay Tablet App, and then click **Import**.

The Clay Tablet App imports each selected user's username and email address.

**Note:** After users are imported, you still need to add them to a team, so that they can send out assets for translation. You can also specify which users are site administrators, who can access configuration and administration features in the Clay Tablet App, and you can specify the default language for displaying the Clay Tablet App to each user. For details, see the following section, [Editing a User](#).

### 6.2.2 Editing a User

In general you edit a user that you previously added, either by importing or automatically, to specify the following information:

- the default language for displaying the Clay Tablet App for the user
- whether the user is a site administrator, who can access CloudBroker to set up the Clay Tablet App, as described in this guide
- the teams that the user joins

You can also change a user's username or email address.

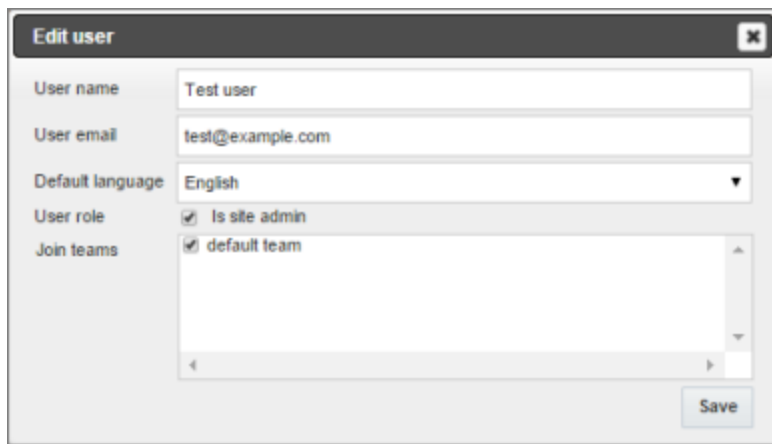
#### To edit a user:

1. In the **Site Administration** menu on the left, click **Site users**.

The **Site Users** page opens, displaying the users set up for your Eloqua site. For detailed information about this page, see "[Managing Users](#)" on page 34.

2. Click **Edit** for the user to edit.

The **Edit user** dialog box opens.



User name	Test user
User email	test@example.com
Default language	English
User role	<input checked="" type="checkbox"/> Is site admin
Join teams	<input checked="" type="checkbox"/> default team

3. You can modify the following information:

Field	Description
User name	The user's username. This must be the same as the user's username for accessing Eloqua.
User email	The user's email address.
Default language	In the dropdown list, select the default language in which the Clay Tablet App interface is displayed for the user. If the user is a site administrator, who can access the functionality described in this guide, then this is the language in which the CloudBroker interface is displayed for this user. Languages are configured in CloudBroker by Clay Tablet. For more information, please contact Clay Tablet Support, as described in " <a href="#">How to Contact Clay Tablet Support</a> " on page 8.
User role	Indicates whether this user is a site administrator, who can access CloudBroker to set up the Clay Tablet App, as described in this guide. <ul style="list-style-type: none"> <li>■ If the user is a site administrator, select the <b>Is site admin</b> check box.</li> <li>■ If the user is not a site administrator, clear the <b>Is site admin</b> check box.</li> </ul>
Join teams	The teams to which this user belongs. A user must belong to at least one team to be able to send out content for translation. The team determines which source and target languages the user can send out for translation and the translation providers to which the user can send the content. You can view the settings for all teams on the <b>Site Teams</b> page. For details, see " <a href="#">Managing Teams</a> " on page 30. <ul style="list-style-type: none"> <li>■ To join a team, select the corresponding check box.</li> <li>■ To leave a team, clear the corresponding check box.</li> </ul>

4. Click **Save** to save your changes.

### 6.2.3 Adding a User

You can individually add an Eloqua user to the Clay Tablet App so that you can add the user to one or more teams. This enables the user to send assets for translation from and to specified languages and to specified translation providers.

Individually adding an Eloqua user to the Clay Tablet App is useful if you want only a few Eloqua users to access it.

**Important:** Before setting up users and teams, read "[Configuring User Access](#)" on page 27.

#### To add a user:

1. In the **Site Administration** menu on the left, click **Site users**.

The **Site Users** page opens, displaying the users set up for your Eloqua site. For detailed information about this page, see "[Managing Users](#)" on page 34.

2. Click **New User**.

The **New user** dialog box opens.

3. Enter the following information about the new user:

Field	Description
User name	Enter the user's username for accessing the Clay Tablet App. This must be the same as the user's username for accessing Eloqua.
User email	Enter the user's email address.
Default language	In the dropdown list, select the default language in which the Clay Tablet App interface is displayed for the user. If the user is a site administrator, who can access the functionality described in this guide, then this is the language in which the CloudBroker interface is displayed for this user. Languages are configured in CloudBroker by Clay Tablet. For more information, please contact Clay Tablet Support, as described in " <a href="#">How to Contact Clay Tablet Support</a> " on page 8.
User role – Is site admin	If this user will have access to the configuration functionality described in this section, select this check box.

Field	Description
Join teams	Select the check boxes of the teams the user is joining. A user must belong to at least one team to be able to send out content for translation. The team determines which source and target languages the user can send out for translation and the translation providers to which the user can send the content. You can view the settings for all teams on the <b>Site Teams</b> page. For details, see " <a href="#">Managing Teams</a> " on page 30.

4. Click **Add**.

### 6.2.4 Deleting a User

You can delete a user from the Clay Tablet App so that the user will no longer have access. Deleting a user from the Clay Tablet App also deletes all the jobs and items sent by this user from the Clay Tablet App.

**Important:** Deleting a user from the Clay Tablet App does not delete the user in Eloqua.

#### To delete a user from the Clay Tablet App:

1. In the **Site Administration** menu on the left, click **Site users**.

The **Site Users** page opens, displaying the users set up for your Eloqua site. For detailed information about this page, see "[Managing Users](#)" on page 34.

2. In the **Actions** column, click **Delete** for the user to delete.

The **Delete User** dialog box opens.

The page displays the username and email address of the user to delete. It also displays the following information about the jobs and items this user sent for translation:

Field	Description
Total jobs	The total number of jobs this user sent out for translation.



Field	Description
Total translation items	The total number of items this user sent out for translation.
Total completed	The total number of translated items that the Clay Tablet App has re-imported into Eloqua.
Total incomplete	The total number of assets that the Clay Tablet App has not yet re-imported into Eloqua. Usually these are assets that are currently in translation, or were just recently received back from translation and that the Clay Tablet App is trying to re-import into Eloqua. <b>Warning:</b> If you delete this user, these items will be deleted. They will not be re-imported into Eloqua.

3. Click **Delete** to remove the user and all the jobs and items sent out for translation by this user from the Clay Tablet App.

## 7 Administrative Tasks

As a site administrator, you can perform the following administrative tasks:


- "Viewing Clay Tablet App Information and Usage Data" on page 42
- "Viewing Job Data" on page 44

### 7.1 Viewing Clay Tablet App Information and Usage Data

You can view information about your Clay Tablet App site and usage on the **My site** page in CloudBroker.

#### To view data about your company's Clay Tablet App usage:



- ▶ In the **Site Administration** menu on the left, ensure that **My site** is selected, so that the **My Site** page is open. This is the default selection when you log into CloudBroker as a site administrator.

My Site										
Active	Name	Platform	Clay Tablet App	Name in Content System Site		Actions				
1		QA Demo	Public	Clay Tablet App for Eloqua	TechnologyPartnerClayTabletTechnologies		<input type="button" value="Map Languages"/> <input type="button" value="Configure Site"/>			

Statistics									
Total jobs	Total items	Total items to LSP	Total sent out	Total received	Total completed	Total LocalTM	Total providers	Total site teams	Total site users
3	20	20	20	20	12	45	1	1	4

The top section of the page displays the following information about the Clay Tablet App:

Column	Description
Active	<p>The Clay Tablet App's current status. This is one of the following:</p> <ul style="list-style-type: none"> <li>■  Active: The Clay Tablet App is currently running.</li> <li>■  Inactive: The Clay Tablet App is not currently running.</li> </ul>
Name	The name that Clay Tablet personnel assigned to your company's site.
Platform	<p>The type of Clay Tablet Platform (Platform) that your company site uses. The Platform is the connectivity platform that receives and routes content from content systems to translation providers and back during implementation. There are two types:</p> <ul style="list-style-type: none"> <li>■ <b>Public:</b> This IaaS (Infrastructure as a Service) solution is hosted on AWS. Clay Tablet configures the Platform based on the number and nature of systems involved in your system architecture.</li> <li>■ <b>On-Premise:</b> Your company either hosts the Platform or it determines the cloud location that hosts it.</li> </ul>

Column	Description
Clay Tablet App	The Clay Tablet plug-in that connects the Eloqua content system to the Clay Tablet Platform. This is the Clay Tablet App for Eloqua, which is identified here as the Clay Tablet App for Eloqua.
Name in Content System Site	This is the name you assigned when creating and registering the Clay Tablet App in Eloqua.

For information about the **Map Languages** and **Configure Site** buttons, see "[Configuring the Clay Tablet App in CloudBroker](#)" on page 14.

The **Statistics** section of the page displays the following information about items processed by the Clay Tablet App:

Column	Description
Total jobs	The total number of translation jobs that the Clay Tablet App sent out for translation.
Total items	The total number of translation requests (each source and target language pair is a separate item) from Clay Tablet App users. This includes items the Clay Tablet App sent out to a translation provider, items translated by localTM (translation memory) , and items that did not require translation.
Total items to LSP	The total number of items (each source and target language pair is a separate item) that the Clay Tablet App sent out for translation to a translation provider.
Total sent out	The total number of files that the Clay Tablet App sent out for translation.
Total received	The total number of files that the Clay Tablet App received back from translation.
Total completed	The total number of items (each source and target language pair is a separate item) for which the translation is complete.
Total LocalTM	The total number of items in the local translation memory's database.
Total providers	The total number of translation providers configured in the Clay Tablet App.

Column	Description
Total site teams	The total number of teams set up in the Clay Tablet App.
Total site users	The total number of users set up in the Clay Tablet App.

## 7.2 Viewing Job Data

You can view data about jobs that the Clay Tablet App sends out for translation.

### To view job data:

1. In the **Site Administration** menu on the left, click **Site jobs**.

The **Site Jobs** page opens, displaying all the jobs that the Clay Tablet App sent out for translation.

Job name	Creation date	Created by	Team	Provider	Total	Sent out	Received	Completed
Test email	2015-08-19 11:01:17 AM	Lemin.Chen	default team	Default-Provider	1	1	1	1
Test MD LP	2015-08-13 09:20:15 AM	Lemin.Chen	default team	Default-Provider	3	3	3	3

Showing 1 to 2 of 2 entries

This page displays the following information about each job, in reverse chronological order by creation date:

Column	Description
Job name	The name assigned to the translation job by the user who sent it out for translation.
Creation date	The date and time when the user sent out this job for translation, in the following format: YYYY-MM-DD hh:mm:ss AM/PM.
Created by	The username of the user who sent out this job for translation.
Team	The team for this translation job, which was specified when the user sent out the job for translation.
Provider	The translation provider for this translation job.
Total	The total number of assets in this translation job.

Column	Description
Sent out	The number of items in this translation job that the Clay Tablet App sent out for translation. <b>Note:</b> There is a separate item for each source and target language pair. For example, if you created a job that sends out a single asset for translation from English to both French and German, then these are two separate items in this tab: English to French, and English to German.
Received	The number of items in this translation job that the Clay Tablet App received back from translation.
Completed	The number of items in this translation job for which the translation is complete.

2. Optional. You can do one or more of the following on this page:

- ▶ You can specify how many items to display in a page. Above the top-left corner of the list, select the number to display from the **Show X entries** list.
- ▶ You can use the **Search** box above the top-right corner of the list to search for a specific asset in the list or to filter the list. As you type into the **Search** box, the Clay Tablet App automatically searches for matches across all columns and displays only the matching assets.

**Note:** The search feature filters all items in the page, not only those displayed on the current sub-page.

- ▶ If there are many items in this page, it may have multiple sub-pages. The navigation bar below the list helps you navigate through the sub-pages and displays your position in the tab. Click **Previous page**, **Next page**, or a page number to navigate to the corresponding sub-page.
- ▶ To sort the items in the tab by a different column, click the corresponding column header.
- ▶ To reverse the sort order of a column, click the column header.

## 8 Appendix: Language Codes

For detailed instructions on configuring languages for the Clay Tablet App, see "[Configuring Clay Tablet Languages](#)" on page 14.

The Clay Tablet App has the following language codes:

Type	Language Identifier	Language Code
String	Afrikaans	"af-ZA"
String	Albanian	"sq-AL"
String	Amharic	"am-ET"
String	Arabic_Algeria	"ar-DZ"
String	Arabic_Bahrain	"ar-BH"
String	Arabic_Egypt	"ar-EG"
String	Arabic_Iraq	"ar-IQ"
String	Arabic_Jordan	"ar-JO"
String	Arabic_Kuwait	"ar-KW"
String	Arabic_Lebanon	"ar-LB"
String	Arabic_Libya	"ar-LY"
String	Arabic_MiddleEast	"ar-XR"
String	Arabic_Morocco	"ar-MA"
String	Arabic_Oman	"ar-OM"
String	Arabic_Qatar	"ar-QA"
String	Arabic_Saudi_Arabia	"ar-SA"
String	Arabic_Syria	"ar-SY"
String	Arabic_Tunisia	"ar-TM"
String	Arabic_UAE	"ar-AE"
String	Arabic_Yemen	"ar-YE"

Type	Language Identifier	Language Code
String	Armenian	"hy-AM"
String	Assamese	"as-IN"
String	Basque	"eu-ES"
String	Belarusian	"be-BY"
String	Bengali_Bangladesh	"bn-BD"
String	Bengali_India	"bn-IN"
String	Bosnian_Bosnia_Herzegovina	"bs-BA"
String	Bulgarian	"bg-BG"
String	Burmese	"my-MM"
String	Catalan	"ca-ES"
String	Chinese_Hong_Kong	"zh-HK"
String	Chinese_Macao	"zh-MO"
String	Chinese_PRC	"zh-CN"
String	Chinese_Singapore	"zh-SG"
String	Chinese_Taiwan	"zh-TW"
String	Croatian	"hr-HR"
String	Croatian_Bosnia_Herzegovina	"hr-BA"
String	Czech	"cs-CZ"
String	Danish	"da-DK"
String	Divehi	"dv-MV"
String	Dutch	"nl-NL"
String	Dutch_Belgium	"nl-BE"
String	English_Australia	"en-AU"

Type	Language Identifier	Language Code
String	English_Belize	"en-BZ"
String	English_Canada	"en-CA"
String	English_HongKong	"en-HK"
String	English_India	"en-IN"
String	English_Indonesia	"en-ID"
String	English_Ireland	"en-IE"
String	English_Jamaica	"en-JM"
String	English_Malaysia	"en-MY"
String	English_New_Zealand	"en-NZ"
String	English_Philippines	"en-PH"
String	English_Singapore	"en-SG"
String	English_South_Africa	"en-ZA"
String	English_Trinidad	"en-TT"
String	English_UK	"en-GB"
String	English_US	"en-US"
String	English_Zimbabwe	"en-ZW"
String	Estonian	"et-EE"
String	Faroese	"fo-FO"
String	Farsi	"fa-IR"
String	Filipino	"fil-PH"
String	Finnish	"fi-FI"
String	French	"fr-FR"
String	French_Belgium	"fr-BE"



Type	Language Identifier	Language Code
String	French_Cameroon	"fr-CM"
String	French_Canada	"fr-CA"
String	French_Cote_d_Ivoire	"fr-CI"
String	French_Democratic_Rep_Congo	"fr-CD"
String	French_Haiti	"fr-HT"
String	French_Luxembourg	"fr-LU"
String	French_Mali	"fr-ML"
String	French_Monaco	"fr-MC"
String	French_Morocco	"fr-MA"
String	French_Reunion	"fr-RE"
String	French_Senegal	"fr-SN"
String	French_Switzerland	"fr-CH"
String	Frisian_Netherlands	"fy-NK"
String	Fulfulde_Nigeria	"ff-NG"
String	FYRO_Macedonian	"mk-MK"
String	Gaelic_Ireland	"gd-IE"
String	Gaelic_Scotland	"gd-GB"
String	Gallegan	"gl-ES"
String	Georgian	"ka-GE"
String	German	"de-DE"
String	German_Austria	"de-AT"
String	German_Liechtenstein	"de-LI"
String	German_Luxembourg	"de-LU"

Type	Language Identifier	Language Code
String	German_Switzerland	"de-CH"
String	Greek	"el-GR"
String	Guarani	"gn-PY"
String	Gujarati	"gu-IN"
String	Hausa	"ha-NE"
String	Hawaiian	"haw-US"
String	Hebrew	"he-IL"
String	Hindi	"hi-IN"
String	Hungarian	"hu-HU"
String	Icelandic	"is-IS"
String	Igbo	"ig-NG"
String	Indonesian	"id-ID"
String	Inuktitut	"iu-CA"
String	Italian	"it-IT"
String	Italian_Switzerland	"it-CH"
String	Japanese	"ja-JP"
String	Kannada	"kn-IN"
String	Kanuri	"kr-TD"
String	Kashmiri	"ks-IN"
String	Kazakh	"kk-KZ"
String	Khmer	"km-KH"
String	Konkani	"kok-IN"
String	Korean	"ko-KR"

Type	Language Identifier	Language Code
String	Kyrgyz	"ky-KZ"
String	Lao	"lo-LA"
String	Latin	"la-XL"
String	Latvian	"lv-LV"
String	Lithuanian	"lt-LT"
String	Malay	"ms-MY"
String	Malay_Brunei_Darussalam	"ms-BN"
String	Malayalam	"ml-IN"
String	Maltese	"mt-MT"
String	Maori	"mi-NZ"
String	Marathi	"mr-IN"
String	Mongolian	"mn-MN"
String	Nepali	"ne-NP"
String	Nepali_India	"ne-IN"
String	Norwegian	"nb-NO"
String	Norwegian_Nynorsk	"nn-NO"
String	Oriya	"or-IN"
String	Oromo	"om-ET"
String	Panjabi	"pa-PK"
String	Polish	"pl-PL"
String	Portuguese	"pt-PT"
String	Portuguese_Brazil	"pt-BR"
String	Punjabi_Pakistan	"pa-PK"

Type	Language Identifier	Language Code
String	Pushto	"ps-AF"
String	Quechua_Ecuador	"qu-EC"
String	Quechua_Peru	"qu-PE"
String	Rhaeto_Romance	"rm-IT"
String	Romanian	"ro-RO"
String	Romanian_Moldova	"ro-MD"
String	Russian	"ru-RU"
String	Russian_Moldava	"ru-MD"
String	Sami	"se-NO"
String	Sanskrit	"sa-IN"
String	Serbian_Cyrillic	"sr-RS"
String	Serbian_Latin	"sr-SP"
String	Sindhi_India	"sd-IN"
String	Sindhi_Pakistan	"sd-PK"
String	Sinhala	"si-LK"
String	Slovak	"sk-SK"
String	Slovenian	"sl-SI"
String	Somali	"so-ET"
String	Sorbian	"wen-DE"
String	Spanish	"es-ES"
String	Spanish_Argentina	"es-AR"
String	Spanish_Bolivia	"es-BO"
String	Spanish_Chile	"es-CL"

Type	Language Identifier	Language Code
String	Spanish_Colombia	"es-CO"
String	Spanish_Costa_Rica	"es-CR"
String	Spanish_Dominican_Republic	"es-DO"
String	Spanish_Ecuador	"es-EC"
String	Spanish_El_Salvador	"es-SV"
String	Spanish_Honduras	"es-HN"
String	Spanish_LatinAmerica	"es-XL"
String	Spanish_Mexico	"es-MX"
String	Spanish_Nicaragua	"es-NI"
String	Spanish_Panama	"es-PA"
String	Spanish_Paraguay	"es-PY"
String	Spanish_Peru	"es-PE"
String	Spanish_Puerto_Rico	"es-PR"
String	Spanish_Uruguay	"es-UY"
String	Spanish_US	"es-US"
String	Spanish_Venezuela	"es-VE"
String	Swahili	"sw-TZ"
String	Swedish	"sv-SE"
String	Swedish_Finland	"sv-FI"
String	Syriac	"syr-SY"
String	Tajik	"tg-TJ"
String	Tamil	"ta-IN"
String	Tatar	"tt-RU"

Type	Language Identifier	Language Code
String	Telugu	"te-IN"
String	Thai	"th-TH"
String	Tibetan	"bo-CN"
String	Tigrinya_Eritrea	"ti-ER"
String	Tigrinya_Ethiopia	"ti-ET"
String	Tsonga	"ts-ZA"
String	Tswana	"tn-BW"
String	Turkish	"tr-TR"
String	Turkmen	"tk-TM"
String	Uighur	"ug-CN"
String	Ukrainian	"uk-UA"
String	Urdu	"ur-PK"
String	Urdu_India	"ur-IN"
String	Uzbek	"uz-UZ"
String	Venda	"ve-ZA"
String	Vietnamese	"vi-VN"
String	Welsh	"cy-GB"
String	Xhosa	"xh-ZA"
String	Yi	"ii-CN"
String	Yiddish	"yi-MD"
String	Yoruba	"yo-NG"
String	Zulu	"zu-ZA"